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Sent: Thursday, March 12, 2020 8:09 PM

To: DG-BHSF Everyone <DG-BHSFEveryone@baptisthealth.net>; DG-BT Everyone Automated <DG-BTEveryoneAutomated@baptisthealth.net>; BRRH Everyone <BRRHEveryone@brrh.com>

Subject: Coronavirus Update #10



Ladies and Gentlemen,

At this time, in our area, there is one case of Coronavirus Disease 2019 (COVID-19) in Miami-Dade County and seven cases in Broward County. According to state health officials, there are no cases in Palm Beach or Monroe counties. The mayors of Broward and Miami-Dade counties have declared a State of Emergency in those counties. As we continue to closely follow the latest developments and guidance from public health officials, we have decided to move to a Level 2 (Partial Activation) of our emergency operations. This allows for more streamlined communications among our entities and allows us to better prepare for changing conditions.

Visitor Policies & Screening:

Effective on Monday, 3/16, we are temporarily limiting hospital visitors to one person, age 18 years and older, per patient. Visiting hours will be 7 a.m. to 7 p.m. Exceptions for one overnight visitor will be made in the pediatric, maternity and neonatal intensive care units. Other accommodations for special circumstances will be made on a case-by-case basis. Due to the fluid nature of this situation, visiting hours may need to be adjusted.

We are moving to operationalize enhanced screening using Department of Health screening questions at all entrances and reducing entry points to our facilities where possible. We will be putting this into place throughout the system over the next few days.

Please Note: At Miami Cancer Institute and Lynn Cancer Institute, there are special visitor guidelines due to the nature of their patient population.

Occupational Health Screening Process:

Most of Europe is now included in the [CDC's Level 3 Travel Health Notice](#). Employees, volunteers, students, contractors or members of the medical staff who have been in contact

with someone who is either suspected to have or confirmed to have COVID-19 or are returning from travel to **any country listed on the CDC's [Level 3 Travel Health Notice](#)** or from travel on **any cruise ship**, must stay home and call Baptist Health's Occupational Health Office immediately at (786) 596-2345. To ensure a safe working environment for everyone, those who are returning from travel to any countries on the Level 3 Travel Health Notice will be removed from work for 14 calendar days and will need to receive clearance from Occupational Health before reporting to work.

Note: The occupational health number, (786) 596-2345 is for Baptist Health personnel only. All other members of the community with questions related to COVID-19 should call the Florida Department of Health COVID-19 Call Center at 1 (866) 779-6121. You may also email EmployeeCVInfo@baptisthealth.net, a confidential inbox for employees' personal health concerns specific to coronavirus.

These policies may change in accordance with CDC and/or State Department recommendations, so please continue to pay close attention to all Baptist Health communications on the matter.

Personal Protective Equipment

As noted in an earlier message, the CDC has changed their guidance to droplet precautions, which allows the use of surgical masks when caring for patients with suspected or confirmed coronavirus disease 2019, except in high-risk situations, such as patients on ventilators where N95 or a higher level of protection may be necessary. The updated guidance can be found [here](#). There is a national shortage of N95 respirators, and this will help conserve our supply for when it's really medically necessary.

In order to conserve personal protective equipment in response to COVID-19, Occupational Health will not be conducting Annual N95 Respirator Fit Testing at this time and staff who is exempt from the flu vaccine do not need to wear a surgical mask.

Volunteers:

In an effort to limit the number of people at our facilities, effective immediately, volunteers should not report to our locations until further notice. Any exceptions will be made on a case-by-case basis at the entity level.

Events:

Following CDC guidelines of social distancing, Community Health will be postponing all in-person educational programs, exercise classes, run clubs, support groups and community health screenings until further notice. If you have any questions, please call 786-596-3812, email Programs@BaptistHealth.net or visit Events.Baptisthealth.net.

Care On Demand:

We are currently offering free online visits on Baptist Health Care On Demand, our telehealth platform. Our online caregivers are available 24/7 and prepared to follow the appropriate CDC

protocols for COVID-19. They can answer any questions you have, evaluate your risk, and provide support to relieve symptoms. Please use code CARE19, and share the attached flyer with your friends and family.

Thank you,

Bo Boulenger

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