

Subject: Coronavirus Update #14

Sent: Friday, March 27, 2020 5:34 PM

From: Bo Boulenger

To: DG-BHSF Everyone; DG-BT Everyone Automated; BRRH Everyone



Ladies and Gentlemen,

In a challenging time like this, when so many people are looking to us for help, we instinctively know we need to help each other. Compassion and support for one another keeps us united in strength, stamina and commitment. On behalf of Baptist Health's senior leadership team, I want to thank you for your individual contributions and admirable teamwork, not only in supporting direct patient care but also in operations, leadership and research roles that contribute to our being able to better navigate the present crisis as a community of caregivers.

Across our organization, we have added resources to help employees, as well as new ways we can all express our support and gratitude for one another. Please see the attached overview of important information including emergency child care, helpful HR contacts and more.

Pastoral Care

In addition to offering interest-free emergency loans through the Sunshine Fund, Pastoral Care is providing additional avenues to support employees during this difficult period.

Support Hotline

Effective this coming Monday, March 30, Pastoral Care will have a Support Hotline: 305-596-4036, which will be available for employees to call between 8 a.m. and 9 p.m., 7 days per week during the duration of the coronavirus crisis. Patient care requests and other emergency needs should still be directed to entity based pastoral care offices. Overnight emergency calls between 9 p.m. and 8 a.m. should continue to be directed to hospital based switchboards as customary.

Virtual Chapel Space

Effective Monday, March 30, Pastoral Care will be offering a virtual chapel space via Zoom at 12:30 p.m. on Mondays, Wednesdays and Fridays to any employee interested in coming together for 10 minutes of guided prayer and reflection. Employees may access the space via computer or phone with options for audio or video. See access information below.

Join Zoom Meeting

<https://baptisthealth.zoom.us/j/821265025>

One tap mobile

+17866351003,,821265025# US

+17865967000,,821265025# US

Hearts For Healthcare Workers

As part of the national campaign "Hearts for Healthcare Workers," Baptist Health developed a campaign for South Florida to show its support of healthcare workers who are on the front lines serving our community. We invite you to participate by visiting StayStrongSouthFlorida.com and printing out a heart to decorate and display, or create your own and share with your family and friends. Snap a photo and post it to social media, and tag @BaptistHealthSF with #HeartsForHealthcareWorkers and #StayStrongSouthFlorida. The images will be posted on our social media channels periodically to show the strong community support behind our healthcare heroes.

Doctors Day

National Doctors Day is on Monday, March 30. Every year, it is a day that gives us a chance to formally recognize our doctors for their work and dedication to patients and families. Now, as we navigate daily challenges, there aren't enough words to express our appreciation for our doctors' and all of our caregivers' commitment to caring for people in our communities. It is inspiring to see how our entire clinical team continues to go above and beyond to provide excellent care to others through it all.

Please join us in thanking our physicians and clinicians for giving their very best to our community.

Thank you,

Bo Boulenger

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