

Subject: Coronavirus Update #19

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From: Bo Boulenger

To: DG-BHSF Everyone; DG-BT Everyone Automated; BRRH Everyone; bocacareall@brrh.com

Ladies and Gentlemen:

Last night, President Trump presented a phased path to reopening the U.S. economy. As we continue to focus on the daily needs of our patients, employees and physicians, we are also looking ahead to plan for our careful approach to resuming urgent/emergent services for patients needing essential medical care. Our Recovery Task Force is in place and working toward its goal of developing protocols for a new way of caring for our community as we transition through COVID-19 and beyond. While the timeline remains uncertain, it is clear COVID-19 will be here for a while. Therefore, we are working on the plan for how we will operate with these new challenges.

In order to gradually and safely reopen some aspects of our operations, it is critical for us to have the capability of testing all of our employees and patients. Our goal is to be able to test everyone in-house soon. Currently, we are limited by the availability of tests and supplies, but we expect that to improve in the coming weeks.

During this difficult time for our community, many good stories have emerged and we are highlighting those as much as possible. We are all experiencing a wide range of emotions, and sharing inspirational moments can often help on the most trying days. Seeing patients discharged and applauded after recovering from this virus, being saluted by the public at our hospitals, and experiencing the kindness of our co-workers are moments we will remember.

Today's Situation Report includes:

- Convalescent Plasma: Baptist Health is among the first in the state to use this new therapy to treat patients with COVID-19.
- Compassionate Communications: A task force has been formed to help loved ones have virtual visits with their hospitalized loved ones.

As we all forge forward, committed to taking care of our community, please take time for rest and self-care.

Bo Boulenger

Executive Vice President & Chief Operating Officer

Baptist Health South Florida

6855 Red Road | Coral Gables, FL 33143

Direct: 786-662-7572 | Main: 786-662-7111

Mark J. Hauser, MD, FACP, FCCP

President, Medical Staff Affairs

Baptist Health South Florida

6855 Red Road | Coral Gables, FL 33143

Direct: 786-662-7010 | Main: 786-662-7111