

Subject: Coronavirus Update #20

Sent: Wednesday, April 22, 2020 6:14 PM

From: Bo Boulenger

To: DG-BHSF Everyone; DG-BT Everyone Automated; BRRH Everyone; bocacareall@brrh.com



Ladies and Gentlemen:

In the past few days, we have begun to see a slight decline in the number of patients with COVID-19 coming to our facilities, which is encouraging. We are cautiously optimistic about this trend and at the same time, remain vigilant with social distancing, hand washing and other measures that keep our employees, families and communities safe.

Our work as healthcare providers during this crisis is difficult, but we know we are changing lives and making a difference. Despite all of the challenges we are dealing with, our patients are letting us know they are grateful for the care that they are receiving from our compassionate caregivers on the front line. This is a reflection of everyone's hard work and dedication across the organization.

Today's Situation Report includes:

- More details about the work of our Recovery Task Force
- Positive patient satisfaction trend
- Testing update
- A reminder about business and personal travel

Thank you all for all you are doing,

Bo Boulenger

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