

Subject: Coronavirus Update #8/Important Materials
Sent: Tuesday, March 10, 2020 7:08 PM
From: Wendy Bringas On Behalf Of Bo Boulenger
To: DG-BHSF Everyone; DG-BT Everyone Automated; BRRH Everyone

Ladies and Gentlemen:

At this time, there are 4 confirmed cases of COVID-19 in Broward County and no cases at this time in Palm Beach, Miami-Dade or Monroe Counties. The system taskforce and senior leaders are closely monitoring all developments and are in continuous contact with our local and state health officials as we follow guidelines from the Centers for Disease Control and Prevention (CDC). Today, the CDC updated its screening tool for identifying patients under investigation for COVID-19. The new screening tool is attached for reference and also posted on the intranet.

I've asked our entities to review surge plans in the event it becomes necessary to use them, and we are evaluating other protocol and policy changes as the situation evolves. We have developed new guidance regarding large group meetings and events, travel and remote work. This information, as well as other frequently asked questions for employees, can be found in the attached document as well as on our intranet.

As Baptist Health employees, many of us are receiving questions from our patients and the community. Attached is fact sheet that can be provided to our community as needed as well as a document that you may use as a resource to refer to when answering general questions about COVID-19 and Baptist Health's response.

In summary, the attachments here are as follows:

- New CDC Screening Tool
- HR Coronavirus FAQs (for employee use)
- Coronavirus Fact Sheet (May be distributed to patients and community as needed)
- COVID-19 Employee Resource (general information re: COVID-19 for employee reference only)

In addition, we are now offering Care On Demand FOR FREE with the code CARE19. Our online caregivers are prepared to follow the appropriate CDC protocols and can answer questions regarding COVID-19, evaluate a patient's risk and provide support to relieve symptoms. Telehealth is a valuable tool in helping to prevent the spread of the virus. Please feel free to share information about Care On Demand and the code CARE19 with your friends and family.

We will continue to keep you posted as this situation evolves.

Thank you,

Bo Boulenger
Executive Vice President & Chief Operating Officer
Baptist Health South Florida
6855 Red Road | Coral Gables, FL 33143
Direct: 786-662-7572 | Main: 786-662-7111

Mark J. Hauser, MD, FACP, FCCP
President, Medical Staff Affairs
Baptist Health South Florida
6855 Red Road | Coral Gables, FL 33143
Direct: 786-662-7010 | Main: 786-662-7111