

HR Communications Regarding Coronavirus (COVID-19)



As we continue to navigate through these uncertain and challenging times, we are committed to continuing to provide employees with timely information and helpful resources.

EMPLOYEE SUNSHINE FUND

The Baptist Health Employee Sunshine Fund is available to assist with pandemic-specific financial hardship through interest-free loans. For additional information and to submit loan applications, please contact your designated Pastoral Care office between **9 a.m.** and **4 p.m.** Employees from Bethesda and Boca Regional hospitals should apply through the Pastoral Care office at Baptist Hospital of Miami. Employees from Mariners and Fishermen's Community Hospitals should apply through the Pastoral Care office at Homestead Hospital. Contact information for Pastoral Care application sites are listed below. Please [CLICK HERE](#) and [HERE](#) for the forms needed to apply for the pandemic-specific loan. Both forms need to be completed and submitted with your request.

Baptist Hospital of Miami: **786-596-6577**

South Miami Hospital: **786-662-5392**

Doctors Hospital: **786-308-3800**

West Kendall Baptist Hospital: **786-467-2895**

Homestead Hospital: **786-243-8551**

Miami Cancer Institute: **786-527-8845**

Effective **Monday, March 30**, Pastoral Care will have a Support Hotline (305-596-4036), which will be available for employees to call between **8 a.m.** and **9 p.m.** daily during the duration of the Coronavirus emergency response. Patient care requests and other emergency needs should still be directed to entity-based Pastoral Care offices. Emergency calls between **9 p.m.** and **8 a.m.** will be directed to hospital-based switchboards.

Also effective **Monday, March 30**, Pastoral Care will be offering a Virtual Chapel Space via Zoom at **12:30 p.m.** on **Mondays, Wednesdays** and **Fridays** for any employee interested in coming together for 10 minutes of guided prayer and reflection. Employees may access the space via computer or phone with options for audio or video. See access information below.

Join Zoom Meeting

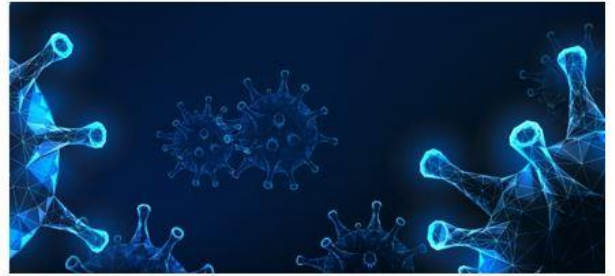
<https://baptisthealth.zoom.us/j/821265025>

One tap mobile

786-635-1003 (Meeting ID: 821265025)

786-596-7000 (Meeting ID: 821265025)

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EMERGENCY CHILD CARE NOW AVAILABLE

In response to our employees' needs to have childcare available during the COVID-19 response, Baptist Health is offering emergency childcare to employees with the greatest need beginning on Monday, March 30. Employees must [CLICK HERE](#) to apply for this service through the "Emergency Child Care Application." The weekly cost of this service is \$170 for each child ages 1-5 and \$150 for each child ages 6- 12. The hours of this service are Monday through Friday, 6:30 a.m.-8 p.m. This service is only available to children whose parent or legal guardian is employed by Baptist Health, and we are unable to accommodate children with special needs or who require medication. For more information, contact Iris Gomez at irisgo@baptisthealth.net.

NEW FAQs

Please [CLICK HERE](#) to view the latest FAQs.

DOH LETTER FOR LAW ENFORCEMENT

The Florida Department of Health has provided a letter, allowing healthcare workers to travel to and from work during curfews or shelter orders. Please [CLICK HERE](#) to view and download in case you need to present it, along with your Baptist Health badge, to law enforcement.

PATIENT PRIVACY AND SOCIAL MEDIA REMINDER

At all times, but especially during times of crisis and uncertainty, it is important to keep our privacy and social media guidelines in mind. Remember that as an employee, you represent Baptist Health. Therefore, how you present yourself to our patients and community, both in-person and online, is a reflection on Baptist Health. Employees should be appropriate and respectful and should never disclose any protected health information or confidential business records or data. If you have any questions, please refer to the Social Media and HIPAA Privacy policies which can be found on the intranet, or contact your HR representative.

HELPFUL HR CONTACTS

If you have additional HR questions, please reach out to your leader, your HR representative or use one of the resources below:

- Pay and Perks/Benefits: benefits@baptisthealth.net or **786-662-7178, option 1.**
- Boca Regional Benefits: **561-955-5050.**
- HRIS (PeopleSoft/Self-Service): DG-COHRIS@baptisthealth.net or **786-662-7155.**
- General HR Questions: HRQuestions@BaptistHealth.net.
- General Boca Regional HR Questions: H@BRRH.com or **561-955-HRHR (4747).**

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AS A REMINDER...

You can get the **latest employee information** regarding Coronavirus (COVID-19) from ***Baptist Health on the go!*** – a mobile site that can be accessed from anywhere at any time. Just type baptisthealth.net/go on your phone, computer or tablet. **CLICK HERE** for more information. *Boca Regional employees should type boca.baptisthealth.net and can [click here](#) for more information.*