



# CONTACT INFORMATION

## MEDICAL PLANS

Aetna — Pineapple Premier ..... 866-456-3120  
 UnitedHealthcare — Pineapple Basic ..... 800-436-9117

## MEDICAL — 24-HOUR NURSE LINE

Aetna — Informed Health Line ..... 800-556-1555  
 UnitedHealthcare - Advocate4Me ..... 800-436-9117

## PRESCRIPTIONS

CVS Caremark ..... 844-345-1255  
 CVS Specialty ..... 800-237-2767  
 CVS Specialty — Fax ..... 800-323-2445  
 Baptist Health Specialty Pharmacy ..... 786-527-8200  
 Baptist Health Specialty Pharmacy — Fax ... 305-279-7068  
 Bethesda Hospital Outpatient Pharmacy ..... 561-292-4511

## DENTAL PLAN

MetLife ..... 800-942-0854

## VISION PLAN

EyeMed Plan ..... 866-723-0514

## OTHER BENEFITS

Healthcare/Dependent Day Care  
 Flexible Spending Account (FSA) ..... 800-331-0480  
 Health Incentive Account (HIA) ..... 800-331-0480  
 Transamerica Retirement Solutions ..... 800-755-5801  
 Pet Assure ..... 888-789-7387  
 Activ4Pets ..... 855-738-3282  
 Request an HIA/FSA Spending Card ..... 866-755-2648  
 Unum Disability Claims ..... 877-663-7437  
 Unum Life Insurance ..... 800-421-0344  
 Guardian Legal ..... 800-894-7740  
 LifeWorks ..... 888-456-1324

**WEBSITES**

**Activ4Pets**  
www.Activ4Pets.com

**Aetna**  
www.aetna.com/dsepublic/#/bhsf

**CVS Caremark**  
www.caremark.com

**CVS Caremark Mail Service Pharmacy**  
www.caremark.com/maillservice

**CVS Specialty**  
www.CVSSpecialty.com

**CVS Caremark 90-Day Supplies**  
www.caremark.com/90day

**EyeMed**  
www.eyemedvisioncare.com

**Guardian Legal**  
www.guardianlegal.com

**Health Incentive (HIA) and Flexible Spending Accounts (FSA)**  
www.myuhc.com

**LifeWorks**  
www.lifeworks.com

**MetLife**  
mybenefits.metlife.com

**Pet Assure**  
www.petassure.com

**Transamerica Retirement Solutions**  
transamerica.com/portal/bhsf

**UnitedHealthcare**  
www.myuhc.com  
Pre-Member Site: https://welcometouhc.com/bhsf

**Unum**  
www.unum.com

## HOW TO ENROLL IN YOUR BENEFITS

Enroll online through Employee Self Service, which you can access from work via the Intranet or from home via BaptistHealth.net/Employees. You will need to enter your network user ID and password. These are the same credentials you use to log on to your Baptist Health computer. If you have a network account or password-related question, contact IT's Rapid Response team for assistance.

## WE'RE HERE TO HELP!

If you still have questions about your benefit options or enrollment, contact the Pay & Perks Service Center at:

**PHONE**  
 786-662-7178, option 1

**EMAIL**  
 Benefits@BaptistHealth.net

**FAX**  
 786-533-9300



**Baptist Health**

This summary provides a simple outline of Baptist Health South Florida benefit plan options for calendar year 2021. If there is a disagreement between information contained in this brochure and the official document, the plan documents always govern. For more detailed information on the plans and your legal rights under the plans, be sure to read the summary plan descriptions. Baptist Health reserves the right to amend, add to or change the benefits described in this brochure, with or without notice.