

Financial Hardship Resources



Sunshine Fund

The Baptist Health Employee Sunshine Fund, coordinated by Pastoral Care, is available to assist with financial hardship through interest-free loans. To apply, log in to [PeopleSoft](#) and find the Sunshine Fund Loan application under Quick Links. For additional information please contact your nearest Pastoral Care office between **9 a.m. and 4 p.m.** Contact information for Pastoral Care application sites is listed below.

- Baptist Hospital: **786-596-6577**
- Bethesda East and West: **561-292-4969**
- Boca Regional: **561-955-2740**
- Doctors Hospital: **786-308-3800**
- Fishermen's Community Hospital: **786-243-8551**
- Homestead Hospital: **786-243-8551**
- Mariners Hospital: **786-243-8551**
- Miami Cancer Institute: **786-527-8845**
- South Miami Hospital: **786-662-5392**
- West Kendall Baptist Hospital: **786-467-2895**

Retirement Plan Withdrawals

You may be eligible for an in-service, hardship withdrawal under the 401(k) or 403(b) if qualifying criteria is met. Please contact Transamerica at **800-755-5801** should you wish to apply for any of these withdrawals.

Transamerica Retirement Planning Consultants

Transamerica RPCs are available to answer questions about your retirement account and explain how to make smart decisions amid financial market volatility. To schedule a phone appointment with a dedicated RPC, email or call your representative:

Frank Fuentes

francisco.fuentes@transamerica.com

786-527-5827

Erubey Perdomo

erubey.perdomo@transamerica.com

786-662-4087

Allan Hunter

allan.hunter@transamerica.com

786-662-8926 / 954-598-1467

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Baptist Health South Florida Credit Union

Baptist Health South Florida Credit Union is offering several options to support those members experiencing financial hardships as a result of the current COVID-19 pandemic. [CLICK HERE](#) or read the options below:

- **Personal Loans** – The loan amount runs from \$1,000 to \$30,000. The repayment term is 12 – 60 months. [CLICK HERE](#) to apply for a loan.
- **Loan Payment Extension** – If you have lost income or incurred unplanned expenses due to the COVID-19 pandemic, you can request a loan payment extension. [CLICK HERE](#) to learn more.
- **Financial Counseling** – Credit Union members can receive free financial counseling. [CLICK HERE](#) to learn more.

Unemployment Information

Employees who have been impacted by departmental closures and/or who have seen a reduction in hours may be eligible for the Florida Reemployment Assistance program. The state of Florida provides temporary, partial income replacement benefits and job assistance resources to workers who qualify for the program. To apply for unemployment benefits, you will need your Social Security number, your driver's license or state ID number, and information on your employment over the past 18 months, including:

- Employer names, addresses and phone numbers
- Dates of first and last day of work
- Gross earnings (before taxes) during employment periods
- Reason for separation
- FEIN number (on your W2 or 1099 tax forms)
- If you don't have a FEIN, use employer details from your paystub

Please [CLICK HERE](#) for more important information and updates regarding the Florida Reemployment Assistance program including the link to apply.

Managing Your Finances

If you are facing financial difficulties as a result of the pandemic, the Consumer Financial Protection Bureau offers resources to protect and manage your finances. To learn more, [CLICK HERE](#).

Benefits.gov, the official benefits website of the U.S. government, also provides access to benefit information and pandemic specific resources. [CLICK HERE](#) for details.