

Recovery Update

May 14, 2020- 3 p.m.



Ladies and Gentlemen,

Over the past week, our teams have worked tirelessly to schedule postponed procedures and new appointments since we resumed elective work. Our Recovery Task Force, along with everyone across the organization, is doing an excellent job supporting this early recovery phase, and it is very much appreciated.

Across our area, counties and cities are continuing through phased approaches to reopening. We, too, continue to gradually expand our services to provide care for our community. This week, as part of our second step of reopening, we began scheduling patients for elective surgeries and procedures that require an overnight stay.

Safety Measures

We are laser-focused on safety, which is a priority and necessity for us and for our patients. We have implemented extensive safety measures at all of our locations to protect our staff, patients and families. For employees, we developed a safety and infection control training video focused on enhanced sanitation procedures, and that is available on Baptist Health University, Degreed, CMU and Health Stream.

In addition, we are letting our patients and community know about the additional precautions we are taking, in order to assure them that Baptist Health is open, safe and ready to continue caring for

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them when they need us. [Click here](#) to view an animation explaining what our patients and guests can expect upon arrival and in our lobbies when they visit us. You can also learn more about all of our safety measures on our website:

[Baptisthealth.net/coronavirus](https://www.baptisthealth.net/coronavirus) and social media channels (@baptisthealthSF), and encourage friends and family to do the same.

Gratitude

We continue to receive notes, calls and tokens of gratitude from our patients, families, community members and partners. Their support and kindness is a reflection of how much Baptist Health means to them. Thank you for your valuable role in caring for each other and our South Florida community.

Thank you,

Bo Boulenger
Executive Vice President & Chief Operating Officer
Baptist Health South Florida