Subject: Recovery Update

Sent: Thursday, April 30, 2020 5:53 PM

From: Bo Boulenger

To: DG-BHSF Everyone; DG-BT Everyone Automated; BRRH Everyone

Ladies and Gentlemen,

As the number of new COVID-19 cases keeps trending downward, we continue to care for patients affected by the virus while simultaneously preparing to reopen other services that have been temporarily suspended. Last night, Gov. Ron DeSantis announced plans for Phase 1 of reopening Florida, which allows for elective surgical procedures to resume statewide. As the first step in our system-wide recovery efforts, we plan to resume such procedures on Wednesday, May 6, which will be good news to the hundreds of patients who had their care delayed due to the crisis.

Beginning today, I'll be sending weekly recovery updates. In today's attached update you'll find our initial guidelines around recovery, as well as the latest information about screening and testing, COVID-19 treatment, patient safety, telehealth, and online resources and communication. A playbook, which will continue to guide our recovery, will be distributed to leaders soon.

With our unwavering focus on employee and patient safety throughout this crisis, we are taking the necessary steps to continue taking care of our community. Thank you for skillfully, compassionately and tirelessly working to navigate these incredible challenges. You continue to be a source of strength and inspiration as we move forward to provide care to the people of South Florida.

Thank you,

Bo Boulenger

Executive Vice President & Chief Operating Officer

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