

Subject: Coronavirus Recovery Update May 14

Sent: Thursday, May 14, 2020 at 5:15 PM

From: Bo Boulenger

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Ladies and Gentlemen:

This week, we have made a lot of progress in our recovery efforts as we continue to schedule elective surgeries and procedures and diagnostic tests for our patients. Thanks to your teamwork and dedication, we are confident about our ability to resume these services safely.

Today's attached Recovery Update, includes:

- Details about the system-wide safety measures and protocols we have in place for infection control and the protection of patients and staff.
- An animated video that demonstrates the arrival and lobby experience.
- HR information and resources, including details about a Temporary Deployment Program, financial hardship resources and a gas card raffle.

As we continue on our road to recovery together, we will all continue learning and become stronger and remain ever-ready to care for our community. Thank you for all you are doing.

Bo

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