Subject: Recovery Update – May 7 Sent: Thursday, May 7, 2020 5:23 PM

From: Bo Boulenger

To: DG-BHSF Everyone; DG-BT Everyone Automated; BRRH Everyone; BRRH-BocaCare All

Ladies and Gentlemen:

As we continue to serve on and support the front lines, there has been a lot of thorough planning and action behind the scenes to make it possible for us to gradually resume some of our services this week.

We officially resumed elective procedures on May 6, and our teams are hard at work connecting with our patients and physician offices to add postponed procedures as well as new appointments to the schedule. The health and safety of our patients and employees continues to be our top priority, as such there have been many modifications to our scheduling process in order to maintain social distancing measures as well as to accommodate enhanced cleaning and sanitation protocols. You can find additional information on these procedures in today's "Recovery Update," which is attached.

As always, thank you for the work that you are doing to take care of our patients and of each other during this time. It is greatly appreciated.

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